

Lakeshore Psychology Services LLC

URGENT AND EMERGENCY CONTACT INFORMATION

If you are in an urgent situation that requires contact with your therapist, we recommend that you follow the guidelines below:

1. Call your therapist at their direct number indicated on our website. If we are not available, leave a message indicating that this is an urgent call and how to reach you, and we will return your call as soon as possible. We check our voicemails regularly throughout the work week and periodically on the weekend.
2. If your therapist does not return your call and your situation continues to be urgent, we recommend that you call:
 - a. Your psychiatrist or medical doctor at _____.
 - b. Cope Hotline at 1-800-540-3139.

If you are having an emergency (a life-threatening situation), we strongly recommend that you immediately do the following:

1. Call your therapist's direct phone number, or 414-235-0431:
_____.
2. If your therapist does not respond immediately, do one or more of the following until your situation is resolved:
 - a. Call your psychiatrist or medical doctor at _____.
 - b. Call Cope Hotline at 1-800-540-3139.
 - c. Call Emergency 911.

WISCONSIN PATIENT RIGHTS

Wisconsin Statutes 51.61 and the Wisconsin Administrative Code HSS 94 state that you have the right to:

1. Be informed of your rights verbally and in writing.
2. Give informed consent acknowledging your permission to receive treatment.
3. Receive prompt and adequate treatment.
4. Refuse treatment that you do not desire.
5. Be free from unnecessary or excessive medication.
6. Receive clear information regarding medication, including benefits, side effects and alternatives.
7. Be free from experimental research, drastic treatment procedures and audio or video recording unless you give informed consent.
8. Be free from unreasonable or arbitrary decisions pertaining to your treatment.
9. Have the confidentiality of your treatment and treatment records protected, except as limited by law (e.g., danger to self, danger to another, report of child abuse, order of court).
10. Have access to your treatment records.

I have read and understand my rights. In addition, note that confidentiality is not guaranteed if you are participating in couples therapy. All information disclosed by you to your clinician may be discussed with your partner by your clinician with the discretion of your clinician.